249 Lewisham Way, London SE4 1XF
Telephone: 020 8691 5898 Website: www.brockley-tenants-co-op.co.uk

Resident Responsibilities for Repairs

Under the Repairs and Maintenance Policy, there are certain repairs and maintenance issues which residents are responsible for:

- General internal decorations
- Plugs and chains in baths and sinks
- Toilet seats, toilet roll holders, shower heads and hoses
- Repair and replacement of internal doors
- Replacing locks if keys are lost
- Minor pest control
- Filling minor cracks in plasterwork
- Plumbing in of domestic appliances
- Repair or replacement of anything the resident has fitted inside or outside the property
- Fitting draught excluders to doors and windows
- Fitting security alarms
- Repairing or replacing glass in doors and windows unless due to criminal or storm damage
- Maintaining gardens
- Non-communal TV aerials
- Cleaning common parts