Brockley Tenants Coop Policies and Procedures, these Documents are available on request.

Committee & Administrative Policies	Dated	Due for Review
AI Policy	2026	2029
AI Policy Toolkit and Guidance	2026	2029
Compensation Policy	2024	2027
Complaints Policy	2025	2028
Code of Conduct	2026	2029
Code of Confidentiality/Confidentiality Policy	2024	2027
Code of Governance	2021	tbc
Committee Induction Pack	2025	2028
Data Subject Access Requests	2026	2029
Equality and Diversity Policy	2024	2027
Management Committee Standing Orders	2023	tbc
Minutes Taking Format	2026	2029
Nomination Form for Management Committee	2025	2028
Privacy Policy	2024	2027
Privacy Statement	2024	2027
Policy Working Group Terms of Reference	2021	tbc
Sub Committee Standing Orders	2009	tbc

Finance Policies		
Financial Standing Orders	2014	tbc
Rent Setting Policy	2023	2026
Business Plan	2022	tbc
Housing Management Policies	**Dated**	**Due for Review**
Abandonment Policy	2025	2028
Allocations, Lettings Terminations and Transfers	2017	due
Application Procedure for new members	2024	2027
Guidelines for Visiting Prospective Members	2024	2027
Anti-Social Behaviour Policy	2026	2029
Anti-Social Behaviour Procedure	2026	2029
Arrears Court Procedure Pre Court Protocol	2021	due
Death of a Tenant Procedure	2026	2029
Domestic CCTV Policy	2021	due
Domestic Violence Procedure	2025	2028
End of Tenancy Procedure	2026	2029
Equality and Diversity Policy	2024	2027
Former Tenants Arrears Recovery Procedure	2025	2028
Garage Allocation Policy	2021	tbc
Good Neighbour Agreement	2023	2026
Harassment and Hate Crime Policy	due	
Health and Safety Policy	2021	due
Hoarding Procedure	2025	2028
Household Noise Policy	due	
Internal Transfers and Mutual Exchanges	2021	due
Managing Unacceptable Behaviour Policy	2026	2029
Managing Unacceptable Behaviour Procedure	due	
Pet Policy and Procedure	2021	due

Record Retention & Disposal Policy	2023	due
Rent Arrears Policy	2026	2029
Safeguarding Policy	2025	2028
Taking in a Lodger Guidance Notes	2021	due
Maintenance Policies	**Dated**	**Due for Review**
Adaptations Policy	due	
Asbestos Policy	due	
Maintenance Policy	2006	due
Contractors List Procedure	2007	due
Damp and Mould Policy and Procedure	2024	2027
Decanting and Emergency Repair Rehousing Policy	2005	due
Electrical Safety Policy	due	
Gas Safety Policy, Procedure and Letters	2024	2027
Improvements Compensation Policy	2024	2027
No Access Policy	2025	2027
Rechargeable Repairs Policy	2011	due
Repairs and Maintenance Policy	2021	due
Void Standard/ Re let Standard	2003	due