



Brockley Tenants Co-operative Ltd

FESTIVE NEWSLETTER

The Management Committee and staff would like to wish you all a very Merry Christmas and a Happy New Year

**HOUSING OFFICE
249 LEWISHAM WAY
SE4 1XF**

Tel: 020 8691 5898
Email: admin@brockley.coop
www.brockley-tenants-co-op.co.uk



EMERGENCY CONTACTS

See overleaf for the out of hours repair cover for the festive period.

Christmas Opening times

**Christmas Eve—staff available
9.00 am - 2.00 pm**

**Friday 25th & Monday 28th
December - office closed**

**Tuesday 29th to Thursday 31st
December - office open as usual**

**Friday 1st January 2021
office closed**



OUT OF HOURS SERVICE

For any emergency plumbing and heating issues during the festive period when the office is closed, please contact O'Neill's Plumbing & Heating on 07947 401782 or email tommy-66@hotmail.co.uk

For all other emergency repairs (such as loss of electricity or broken locks), the contractor 'Just 24/7' will be providing cover over the festive period.

Please call 020 8979 2220

TIS THE SEASON TO NOT FORGET YOUR RENT...

We understand this has been a very difficult year for everyone and could be more so at Christmas but if you are struggling to pay your rent, please remember we are here to help.

Depending on what you need, we can help you directly or point you in the right direction to find another service which can help. Please contact Joanne, the Co-op's Income and Housing officer, for advice so we can help work out practical solutions to benefit you in the longer term.

The Co-op relies on its rental income to operate day to day and to have money to reinvest in its properties. Since March, we have not been able to collect as much rent as usual. It is therefore vital that you contact us if you are experiencing difficulties paying your rent to see what help and support we can provide.

COMPETITION TIME

In the Autumn Newsletter we announced a group of members have formed a new participation group. The group needs your help in choosing a name. It's not too late to get your entries in. A **£10.00 gift card** is on offer to the member who can come up with the most unique and brilliant name for the group. Please email your suggestions to admin@brockley.coop or call the office on 020 8691 5898. It's your Co-op. All entries must be received by **31st December 2020**. The new name will be chosen at the next meeting in January 2021.

