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21.12.15

Resident Responsibilities

Under the Repairs and Maintenance Policy, there are certain repairs and maintenance issues which residents are responsible for:

General internal decorations

Plugs and chains in baths and sinks

Toilet seats, toilet roll holders, shower heads and hoses

Repair and replacement of internal doors

Replacing locks if keys are lost

Minor pest control

Filling minor cracks in plasterwork

Plumbing in of domestic appliances

Repair or replacement of anything the resident has fitted inside or outside the property

Fitting draught excluders to doors and windows

Fitting security alarms

Repairing or replacing glass in doors and windows unless due to criminal or storm damage

Maintaining gardens

Non-communal TV aerials

Cleaning common parts